ACCESSIBILITY

Last updated 26 November 2026

Display settings

You can change how this website looks so it is easier for you to read and use.

Light and dark mode

Use the sun and moon switch in the header at the top of every page to change between light mode (dark text on a light background) and dark mode (light text on a dark background). Dark mode can be easier on the eyes at night or in low light. If your phone or computer is already set to dark mode, the website follows it until you choose otherwise.

Your choice is saved only in the web browser on the device you are using, so it stays in place when you come back. It is not sent to us, is not linked to you and does not need an account.

Reduced motion

If your device is set to reduce motion, the website turns off its sliding and hover animations for you automatically.

Using the website with a keyboard or screen reader

You can move through the menus, links, buttons and forms with the Tab key, and open them with Enter or Space. The link or button you are on is shown with a clear orange outline. Images have text descriptions, and the light and dark mode switch tells screen readers whether dark mode is on or off.

Tools on your own device

The website also works with the tools already on your device, such as browser zoom (press Ctrl and + on Windows, or Cmd and + on a Mac), screen readers, and your operating system's text size, contrast and colour settings. If something on the website is still hard to use, please let us know using the details in the Feedback section below.

Accessibility statement for Thrive Fitness

This is an accessibility statement from Thrive Fitness Centres, operated by Thrive Community 360 Limited.

Measures to support accessibility

Thrive Fitness takes the following measures to ensure the accessibility of the Thrive Fitness website:

- include accessibility as part of our mission statement;
- include accessibility throughout our internal policies; and
- assign clear accessibility goals and responsibilities.

Conformance status

The Web Content Accessibility Guidelines (WCAG) (https://www.w3.org/WAI/standards-guidelines/wcag/) define requirements for designers and developers to improve accessibility for people with disabilities. They define three levels of conformance: Level A, Level AA and Level AAA. The Thrive Fitness website is **partially conformant** with WCAG 2.2 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of the Thrive Fitness website. Please let us know if you encounter accessibility barriers:

- Phone: Bundaberg (07) 4132 8251 (0741328251) or Bargara (07) 4132 8288 (0741328288)
- Email: hello@thrivefitness.org.au
- Visitor address: 7 Quinn Street, Kepnock QLD 4670, or Bargara Central Shopping Centre, Bargara QLD 4670

We try to respond to feedback within 1 to 2 business days.

Compatibility with browsers and assistive technology

The Thrive Fitness website is designed to be compatible with current versions of the major web browsers (Chrome, Edge, Safari and Firefox) on Windows, macOS, iOS and Android, and with the screen readers built into these systems.

The website is not compatible with browsers or mobile operating systems that are no longer supported by their makers, such as Internet Explorer.

Technical specifications

Accessibility of the Thrive Fitness website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure the accessibility of the Thrive Fitness website, there may be some limitations. Below is a description of known limitations and possible solutions. Please contact us if you notice an issue that is not listed below.

Known limitations for the Thrive Fitness website:

- **Online sign-up forms:** the membership sign-up forms are provided by our club management software provider, ClubFit, and we cannot fully control their accessibility. If you have trouble using them, please call or visit either gym and our staff will sign you up.
- **Timetables and flyers in PDF:** some downloadable timetables and flyers may not be fully accessible to screen readers. Please contact us and we will provide the information in another format.

Assessment approach

Thrive Fitness assessed the accessibility of the Thrive Fitness website by self-evaluation.

Formal complaints

Please send formal complaints using the enquiry form on our Contact page (/contact/), or by email to hello@thrivefitness.org.au.

Formal approval of this accessibility statement

This accessibility statement is approved by:

Thrive Community 360 Communications Team CEO

Date

This statement was created on 26 November 2026 using the W3C Accessibility Statement Generator Tool (https://www.w3.org/WAI/planning/statements/).